



Educational Brief

The Importance of Submitting the PSO Profile

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Federally-listed Patient Safety Organizations (PSOs) are strongly encouraged by the Agency for Healthcare Research and Quality (AHRQ) to complete the PSO Profile annually. PSO Profile data assists various agencies in conveying vital attributes of PSOs and the providers they serve. For example, the Department of Health and Human Services (HHS) uses aggregate statistics from the PSO Profile submissions to administer the Patient Safety and Quality Improvement Act (PSQIA) and report on the reach and focus of PSOs. To assist providers in choosing a PSO, AHRQ uses the PSO Profile information to populate the PSO Selection Tool on <http://psa.ahrq.gov/listed>.

Did You Know?

1. Only PSOs that complete the PSO Profile will be represented in the [PSO Selection Tool](#) on the PSO website. This tool provides an effective and efficient way for providers to identify what PSO best suits their needs. The tool provides search filters such as the region served by a PSO, the PSO specialty, the provider type served, the number of providers served, the number of licensed beds served, specific resources the PSO offers, the PSO's data submission format, and if the PSO reports to the PSO Privacy Protection Center (PSOPPC). The PSO Selection Tool will reflect the simplified PSO Profiles (released December 2020) in March 2021.

Figure 1. PSO Selection Tool

The screenshot shows the 'Search for a Listed PSO' interface. It includes a search box, a 'Search' button, and filter sections for 'Regions Served' (listing National, Alabama, Alaska, Arizona, and Arkansas) and 'PSO Specialty' (listing All). The results section shows '1 - 25 of 94 Listed PSOs' with a list of results. The first result is for 'A&M Rural and Community Health Institute' in Texas, with contact information for phone, website, and parent organizations.

2. An in-depth analysis of the 2013 PSO Profile submissions can be found in [Patient Safety Organizations: A Summary of 2013 Profiles](#) on the AHRQ PSO website.
3. PSOs are encouraged to carefully review the PSO Profile Form in advance, before submission, and

prepare providers for certain information which the PSO will request to complete the Provider Profile section. The most up-to-date PSO Profile Form may be found on the "Data Submission" page of the PSOPPC website (https://www.psoppc.org/psoppc_web/publicpages/dataSubmission).

Technical Assistance

Contact the PSOPPC Help Desk for additional technical assistance via email at support@psoppc.org, or via phone at (866) 571-7712, Mon-Fri, 9am – 5:30pm, ET. You can also submit an inquiry via our [Contact Us](#) page on the [PSOPPC website](#).