

TECHNICAL ASSISTANCE CONTACT LIST



PSO@AHRQ.HHS.gov

(866) 403-3697

[PSO AHRQ Website](https://www.ahrq.gov)

[PSO AHRQ Log In](#)

Contact AHRQ Support for the below topics:



PSO Privacy
Protection Center

Support@PSOPPC.org

(866) 571-7712

[PSOPPC Website](https://www.psoppc.org)

[PSOPPC Sign In](#)

Contact PSOPPC Support for the below topics:

General Information on a PSO	Engagement of a PSO with the PSOPPC
<ul style="list-style-type: none"> What is a PSO? What is the purpose of a PSO? What is the Provider to PSO relationship? What is PSWP? 	<ul style="list-style-type: none"> What are the main roles of the PSOPPC? Why does a PSO need to work with the PSOPPC? What does a PSO need to do to conduct business and submit data to the PSOPPC?
PSO Listing Process / Continued Listing	PSOPPC Account Process
<ul style="list-style-type: none"> How can we become a PSO? What are the initial listing requirements? Are there any deadlines or expiration dates I should be aware of? How do I go about changing AO or POC Contact Information? What are the dates for meeting the requirement for a PSO to have Two Bona Fide Contracts? Who do I contact for online form submission problems? 	<ul style="list-style-type: none"> How do I create a PSOPPC User Account? What type of user account do I need? What information do I need to complete to create an account? What is the difference between Level II and Level III user accounts? What is the difference between a PSO account and a Vendor account? How do I get access to the PSOPPC Help Center?
Information on Active PSOs	Submitting PSO Profile or Patient Safety Data
<ul style="list-style-type: none"> Where can I find a PSO that best suits our Provider? How does the PSO Profile work with the PSO Selection Tool? What is the PSO Selection Tool? My PSO's specialty is not listed on the Profile form, who do I contact to add it? 	<ul style="list-style-type: none"> How do I submit PSO Profile Data or Patient Safety Data to the PSOPPC? What format does my data have to be in? Where can I find samples and instruction? What is the Data Use Agreement? What reports can I run on data submitted to the PSOPPC? What is the PSO Profile Online Selection Tool?
AHRQ Common Formats	AHRQ Common Formats Tech. Assistance
<ul style="list-style-type: none"> Why use AHRQ Common Formats? What is included in the AHRQ Common Formats? Where do I go to provide feedback for the AHRQ Common Formats? 	<ul style="list-style-type: none"> Where can I get Technical Assistance on Common Formats? What are the most current AHRQ Common Formats Versions? Where can I find Common Formats documentations/samples?
Privacy and Confidentiality	PSOPPC News and Website Updates
<ul style="list-style-type: none"> Is my PSWP protected? Is data submitted to the NPSD protected? What is the HIPAA Privacy Rule? What is the Patient Safety Act, and the Patient Safety Rule? 	<ul style="list-style-type: none"> What are the most recent PSOPPC Website updates? Where can I find updated material or information on Quarterly Calls/Annual Meetings? What are the upcoming plans for the PSOPPC?